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14 UNITED STATES DISTRICT COURT

15 DISTRICT OF NEVADA

16 ORACLE USA, INC., a Colorado corporation;
ORACLE AMERICA, INC., a Delaware
17 Corporation; and ORACLE INTERNATIONAL
CORPORATION, a California corporation,

18 Plaintiffs,

19 v.

20 RIMINI STREET, INC., a Nevada corporation;
SETH RAVIN, an individual,

21 Defendants.

22 CASE NO. 2:10-cv-0106-LRH-PAL

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**PLAINTIFFS ORACLE USA, INC.,
ORACLE AMERICA, INC., AND
ORACLE INTERNATIONAL
CORPORATION'S RESPONSES TO
DEFENDANT RIMINI STREET INC.'S
THIRD SET OF REQUESTS FOR
PRODUCTION OF DOCUMENTS**

1 Plaintiffs Oracle USA, Inc., Oracle America, Inc., and Oracle International Corp.
2 (collectively, "Oracle"), by their undersigned counsel, submit the following objections and
3 responses to Defendant Rimini Street Inc.'s ("Rimini's") Third Set of Requests for Production
4 of Documents.

5 **GENERAL OBJECTIONS**

6 1. Oracle objects to the Requests to the extent that they seek to impose duties or
7 obligations that exceed and/or are inconsistent with those imposed by the Federal Rules of Civil
8 Procedure or the Local Rules for the United States District Court for the District of Nevada.
9 Oracle shall respond to the Requests to the extent and in the manner required by the Rules.

10 2. Oracle objects that many of the Requests are overbroad and duplicative of other
11 Requests. Oracle reserves the right to oppose any motion to compel further response to any
12 particular Request on the grounds that Oracle has fully or substantially complied in its responses
13 to other Requests served by Defendants.

14 3. Oracle objects to the Requests to the extent that they call for the production of
15 documents protected from discovery by the attorney-client privilege, the attorney work product
16 doctrine, or any other privilege, protection or immunity applicable under the governing law. To
17 the extent that any Request may be construed as calling for the production of documents or
18 responses that are subject to any such claim of privilege, Oracle hereby asserts that doctrine or
19 privilege and objects on that basis. Oracle does not intend to disclose such protected
20 information. Any accidental or inadvertent disclosure of privileged information or material shall
21 not be deemed a waiver of the applicable privilege, protection, or immunity.

22 4. Oracle objects to the Requests to the extent that they seek responses or the
23 production of document from sources not within the possession, custody, or control of Oracle.
24 Oracle will only produce documents in its own possession, custody, or control, as required by the
25 Federal Rules of Civil Procedure.

26 5. Oracle objects to the Requests as overly broad and unduly burdensome to the
27 extent they require Oracle to do more than produce materials and information in its possession,
28 custody, and control and located after a reasonable and diligent search.

1 6. Oracle objects to the Requests as overly broad and unduly burdensome to the
2 extent they call for the production documents from an unlimited number of Oracle custodians
3 among Oracle's custodian base of more than 90,000 employees. Oracle has already met and
4 conferred with Defendants regarding the custodians whose files are to be searched and the search
5 terms to be used to identify responsive documents. Oracle will conduct a reasonably diligent
6 search of the files of those identified custodians using the search terms agreed upon by the
7 parties. In the responses below, to the extent that Oracle states that it will produce non-
8 privileged documents responsive to a Request that are in its possession, control or custody and
9 located with a reasonable and diligent search, the "reasonable and diligent search" refers to the
10 process described in this Objection.

11 7. Oracle objects to the Requests to the extent that they seek production of
12 documents that are equally or more readily available to Rimini than to Oracle.

13 8. Oracle objects to the Requests that seek documents relating to damages, harm, or
14 losses on the grounds that such Requests are more properly the subject of expert testimony and
15 analysis, and that it is not possible for Oracle to identify all relevant or responsive documents to
16 these Requests until Defendants have fully disclosed the identities of all IP addresses used by
17 Defendants to access Oracle's technical support websites, all login credentials used by
18 Defendants to access Oracle's technical support websites, all instances in which Defendants used
19 crawlers to access or download materials from Oracle's technical support websites, all materials
20 that Defendants downloaded from Oracle's technical support websites, and to whom such
21 materials were distributed, among other matters.

22 9. Oracle makes these responses solely for the purposes of this action, and each
23 response is subject to all objections as to competence, relevance, materiality, propriety and
24 admissibility, and any and all other grounds which would require the exclusion of any statement
25 contained herein at any hearing or trial in this action. All such objections are reserved and may
26 be interposed at any time of trial or at any other appropriate time.

27 10. Oracle makes these responses based on facts reasonably known at the time of
28 answering these Requests. Oracle has not fully completed investigating the facts relating to this
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1 case and, thus, further discovery, investigation, research, and analysis may supply additional
2 facts, which may alter the contentions and disclosures herein. Oracle reserves the right to
3 supplement or amend these responses as permitted by applicable rules. Oracle objects to the
4 need to supplement or correct these responses to the extent the additional or corrective
5 information has otherwise been made known to Defendants during the discovery process or in
6 writing, pursuant to Federal Rule of Civil Procedure 26(e).

7 11. Oracle will produce documents as they are kept in the usual course of business or
8 organized and labeled to correspond to the categories in the Requests, and will produce them in a
9 reasonable form, at a reasonable time, and at a reasonable location to be mutually agreed by the
10 parties, and objects to contrary instruction.

11 12. Oracle objects to General Instruction A. The Instruction purports to require
12 Oracle to identify, in response to a request for production, every document that is responsive to
13 any of Rimini's Requests that Oracle knows to exist or ever to have existed anywhere in the
14 world, regardless of whether such documents are now or ever were within the possession,
15 custody, or control of Oracle. Oracle will construe the Requests only to seek documents within
16 its possession, custody, or control.

17 13. Oracle objects to General Instruction C to the extent that the Instruction purports
18 to require Oracle to do more than undertake a reasonable and diligent search for responsive
19 documents.

20 14. Oracle objects to Definition D (defining the terms "Plaintiffs," "Oracle," "you,"
21 and "your") as overbroad and unduly burdensome in the context of these Interrogatories. For
22 purposes of these responses, Oracle will construe the terms "Plaintiffs," "Oracle," "you," and
23 "your" to mean Oracle USA, Inc., Oracle America, Inc., and Oracle International Corp., their
24 respective subsidiaries and affiliates, their parents, and persons and entities acting on their
25 behalf.

26 15. Oracle objects to General Instruction F as beyond the requirements of Federal
27 Rules of Civil Procedure 26 and 34. To the extent responsive documents are withheld on a basis
28 of privilege, Oracle will produce a privilege log in the form agreed upon by the parties.
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1 16. Oracle objects to General Instruction H. Oracle will produce drafts subject to the
2 objections stated herein.

3 17. Oracle objects to Rimini's Definitions and Requests to the extent they assume
4 facts not in evidence or misstate facts.

5 18. Oracle objects to Definition G (defining the term "Rimini Street client"). Rimini
6 knows which entities and organizations are or have been its clients. Rimini should define the
7 term by providing a complete list of all such clients. It is unduly burdensome for Rimini to
8 demand that Oracle conduct searches for documents related to "Rimini Street client," without
9 Rimini identifying those clients by name, and then later to conduct additional searches for
10 "Rimini Street client" after Rimini identifies those clients in subsequent discovery. Subsequent
11 to Oracle's July 29, 2010 responses to the Requests, Rimini provided Oracle with a list of its
12 clients (on September 8, 2010, February 8, 2011 and February 28, 2011). Notwithstanding the
13 objections set forth in this paragraph, Oracle will construe the term "Rimini Street client" to refer
14 to any client that is on the list provided by Rimini on February 28, 2011 or that Oracle, as of the
15 date of the Request, had concluded is or was a Rimini client. Oracle reserves the right to ask the
16 Court to shift the costs of further searches to Rimini, to the extent that Rimini subsequently
17 identifies Rimini Street clients that were known to Rimini and not to Oracle on the date of the
18 Request.

19 19. Oracle objects to Definition M (defining the term "Oracle Website") as overbroad
20 because it would appear to include servers, computers, websites, FTP sites, and online services
21 that are wholly irrelevant to the claims and defenses in this litigation, include those that were in
22 operation at times that are wholly irrelevant to the claims and defenses in this litigation. Oracle
23 will interpret the term "Oracle Website" to refer to the Oracle-maintained technical support
24 websites that Oracle contends Defendants unlawfully accessed, damaged, and/or from which
25 Defendant improperly obtained Oracle's software or support materials.

26 20. Unless otherwise stated in response to a specific Request, Oracle objects to the
27 Requests as overbroad and unduly burdensome to the extent they seek information and
28 documents relating to the time period pre-dating September 1, 2005.

1 21. Any response stating that responsive documents will be produced is not a
2 representation that such documents exist.

3 22. Oracle's responses are not intended to and shall not constitute an admission that
4 any of the predicate facts stated in any of the Requests are true or accurate.

5 23. These General Objections are incorporated into each of the following Responses
6 and shall be deemed continuing as to each response. These General Objections are not waived,
7 or in any way limited, by the following responses.

8 **RESPONSES TO DOCUMENT REQUESTS**

9 **REQUEST NO. 1:** Documents sufficient to show the performance of any computer you allege
10 was damaged as a result of Defendants' conduct during both the 24 hour period before and the
11 24 hour period after the alleged damage occurred, including, but are not limited to, performance
12 logs, messages logs, network logs, CPU logs, IO logs, IIS logs, and/or CRON logs reflecting the
13 performance of any allegedly damaged computer.

14 **RESPONSE TO REQUEST NO. 1:**

15 Oracle incorporates by reference its General Objections. Oracle further objects to this
16 request because it is overbroad, unduly burdensome and not reasonably calculated to lead to the
17 discovery of admissible evidence. Oracle also objects to this request to the extent it assumes
18 documents are sufficient to show the damage to Oracle's systems. Subject to and without
19 waiving those objections, Oracle will conduct a reasonable and diligent search and produce non-
20 privileged documents in its possession, custody, or control that relate or refer to any damage to
21 the performance of its computers as a result of Defendants' conduct.

22 **REQUEST NO. 2:** Documents sufficient to show the protective measures, if any, used by
23 Oracle to protect any of the computers you allege were damaged as a result of Defendants'
24 conduct, including but not limited to any web access management or security platforms
25 (including SiteMinder®), firewalls, rate controllers, reverse proxies, router configurations,
26 bandwidth limits, IP address banning, intrusion detection system (IDS), and/or database
27 deadlocks.

28 **RESPONSE TO REQUEST NO. 2:**

1 Oracle incorporates by reference its General Objections. Oracle further objects that the
2 request is overbroad and unduly burdensome and not reasonably calculated to lead to the
3 discovery of admissible evidence. Subject to and without waiving those objections, Oracle has
4 already produced logs that show database deadlocks, and Oracle has produced and is producing
5 documents relating to the banning of access by certain IP addresses in response to Rimini
6 Street's conduct.

7 **REQUEST NO. 3:** Documents sufficient to show the damage to any device mentioned by
8 Oracle's responses to Rimini's Interrogatory Nos. 3 and 14.

9 **RESPONSE TO REQUEST NO. 3:**

10 Oracle incorporates by reference its General Objections. Oracle further objects to this
11 request to the extent it assumes documents are sufficient to show the damage to Oracle's
12 systems. Subject to and without waiving those objections, Oracle will conduct a reasonable and
13 diligent search and produce non-privileged documents in its possession, custody, or control that
14 reflect the damage to devices mentioned by Oracle in response to Interrogatory Nos. 3 and 14.

15 **REQUEST NO. 4:** Documents sufficient to show the cost of responding to any alleged Rimini
16 act mentioned by Oracle's responses to Rimini's Interrogatory Nos. 1, 2, 3 and 14, including the
17 cost of conducting a damage assessment, the cost of restoring the data, program, system, or
18 information to its condition prior to the alleged acts, and any revenue lost, cost incurred, or other
19 consequential damages incurred.

20 **RESPONSE TO REQUEST NO. 4:**

21 Oracle incorporates by reference its General Objections. Oracle further objects to this
22 request to the extent it assumes documents are sufficient to show Oracle's response costs.
23 Subject to and without waiving those objections, Oracle will conduct a reasonable and diligent
24 search and produce non-privileged documents in its possession, custody, or control, if any, that
25 reflect the costs incurred in responding to the Rimini acts mentioned in Oracle's responses to
26 Interrogatory Nos. 1, 2, 3 and 14.

27 **REQUEST NO. 5:** For each credential Oracle alleges Rimini used to access an Oracle
28 computer without authorization, in excess of authorization, or without permission (including but
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1 not limited to the credentials mentioned in Oracle's response to Rimini's Interrogatory No. 1
2 and documents referred to therein), documents sufficient to show the IP address used when
3 creating the credential, the date and time the credential was created, the customer name
4 associated with the credential, and any other identifying information supplied in connection with
5 the creation of the credential.

6 **RESPONSE TO REQUEST NO. 5:**

7 Oracle incorporates by reference its General Objections. Oracle further objects that the
8 information sought by this request is more readily accessible to Rimini Street and/or Rimini
9 Street's customers than to Oracle. Oracle further objects that searching for and producing
10 documents that show the historical creation date for a user credential, the date and time the
11 credential was created, the customer name or names associated with the credential at a point in
12 time other than when it was used to access Oracle's websites as reflected in the logs Oracle has
13 produced, and other historical identifying information associated with the creation of a
14 credential is unduly burdensome or impossible. Subject to and without waiving those
15 objections, Oracle has produced log files showing Rimini Street's accessing of Oracle's
16 computer systems. Those log files typically show the user credential and, depending on the type
17 of log file, may also show the customer name associated with the credential and the IP address at
18 the time of the access.

19 **REQUEST NO. 6:** For each credential Oracle alleges Seth Ravin used to access an Oracle
20 computer without authorization, in excess of authorization, or without permission (including but
21 not limited to the credentials mentioned in Oracle's response to Rimini's Interrogatory No. 1
22 and documents referred to therein), documents sufficient to show the IP address used for
23 creating the credential, the date and time of creation, customer name associated with the
24 account, and any other identifying information supplied in connection with the creation of the
25 credential.

26 **RESPONSE TO REQUEST NO. 6:**

27 Oracle incorporates by reference its General Objections. Oracle further objects that the
28 information sought by this request is more readily accessible to Rimini Street and/or Rimini
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1 Street's customers than to Oracle. Oracle also objects that searching for and producing
2 documents that show the historical creation date for this credential, the date and time it was
3 created, the customer name or names associated with the credential at a point in time other than
4 when the accessing occurred that is reflected in the log files Oracle has produced, and other
5 historical identifying information associated with the creation of the credential is unduly
6 burdensome or impossible. Subject to and without waiving those objections, Oracle has
7 produced reverse proxy log files showing Seth Ravins' accessing of Oracle's computer systems.
8 Those log files show the user credential, the customer name associated with the credential and
9 the IP address at the time of the access.

10 **REQUEST NO. 7:** Documents sufficient to show Oracle's policies, from January 1, 2005 to the
11 present, regarding the inclusion of the right to make Test And Development Copies in its license
12 agreements with customers, including but not limited to Oracle's pricing policies regarding the
13 right to make Test And Development Copies.

14 **RESPONSE TO REQUEST NO. 7:**

15 Oracle incorporates by reference its General Objections. Oracle further objects that the
16 request is overbroad, unduly burdensome and not reasonably calculated to lead to the discovery
17 of admissible evidence. Subject to and without waiving those objections, Oracle will conduct a
18 reasonable and diligent search and will produce relevant license agreements with Rimini Street
19 customers in its possession, custody or control.

20 **REQUEST NO. 8:** All documents relating to the negotiation and interpretation of any license
21 agreement between Oracle and any Rimini Street client.

22 **RESPONSE TO REQUEST NO. 8:**

23 Oracle incorporates by reference its General Objections. Oracle also objects to the
24 request as overly broad, unduly burdensome and not reasonably calculated to lead to the
25 discovery of admissible evidence. Subject to and without waiving those objections, Oracle will
26 conduct a reasonable and diligent search and will produce relevant license agreements with
27 Rimini Street customers in its possession, custody or control.

28 **REQUEST NO. 9:** Pursuant to Rule 34(a)(2) of the Federal Rules of Civil Procedure, a
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1 complete set of log-in credentials, and all necessary software, sufficient to permit Defendants'
2 counsel, for the sole purpose of defending against Oracle's claims in this litigation, access to
3 inspect all Oracle Websites.

4 **RESPONSE TO REQUEST NO. 9:**

5 Oracle incorporates by reference its General Objections. To the extent the request calls
6 for access to "all Oracle websites," Oracle objects to the request as overbroad and unduly
7 burdensome and not reasonably calculated to lead to the discovery of admissible evidence.
8 Oracle also objects to this request because of the potential security problems presented by giving
9 Rimini Street or its agents access to Oracle's password-protected websites. Subject to and
10 without waiving those objections, Oracle will meet and confer with Defendants concerning this
11 request.

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14 DATED: April 15, 2011

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By: 

Thomas S. Hixson

Attorneys for Plaintiffs

17
18 Oracle USA, Inc., Oracle America, Inc., and
Oracle International Corp.

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1 **PROOF OF SERVICE**

2 I am over eighteen years of age, not a party in this action, and employed in San
3 Francisco County, California at Three Embarcadero Center, San Francisco, California 94111-
4 4067. I am readily familiar with the practice of this office for collection and processing of
5 correspondence for email delivery.

6 Today I caused to be served the following document:

7 **PLAINTIFFS ORACLE USA, INC., ORACLE AMERICA, INC., AND**
8 **ORACLE INTERNATIONAL CORPORATION'S RESPONSES TO**
9 **DEFENDANT RIMINI STREET INC.'S THIRD SET OF REQUESTS**
10 **FOR PRODUCTION OF DOCUMENTS**

11 (BY ELECTRONIC MAIL) by transmitting via electronic mail document(s) in
12 portable document format (PDF) listed below to the email address set forth
13 below on this date.

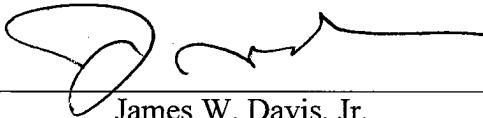
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42 I declare that I am employed in the office of a member of the bar of this court at
43 whose direction the service was made and that this declaration was executed on April 15, 2011
44 at San Francisco, California.



27 James W. Davis, Jr.